

## Good Neighbourhood Agreement

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This Good Neighbourhood Agreement is a voluntary agreement between residents and LiveWest. It is intended to support positive neighbour relationships and help resolve concerns informally, fairly and respectfully.

This agreement is not a legal document and does not replace the terms of any tenancy agreement. It is designed to encourage cooperation and identify practical steps that all parties can take to improve neighbourhood relationships.

### Our Shared Commitment

- We recognise that everyone has the right to enjoy their home peacefully and safely.
- Be treated with dignity and respect.
- Express concerns without fear of intimidation or retaliation.
- Have their individual circumstances considered.
- Seek support when required.

### Agreed Standards of Behaviour

#### **1. Respectful Communication**

- Speak to one another in a polite and respectful manner.
- Avoid confrontational, aggressive, or abusive behaviour.
- Raise concerns calmly and appropriately.
- Avoid discussing disputes with other neighbours where doing so could worsen the situation.

#### **2. Consideration for Others**

- Be mindful of how day-to-day activities may affect neighbours.
- Take reasonable steps to minimise avoidable disturbance.
- Respect communal areas and shared facilities.
- Consider the impact of visitors, family members and pets.

### 3. Social Media

- Avoid posting comments about each other on social media.
- Avoid sharing photographs, videos or personal information relating to neighbours without consent.
- Refrain from using social media in a way that could escalate disagreements.

### 4. Problem Solving

- Engage constructively with any support offered by LiveWest.
- Participate in mediation where appropriate.
- Consider reasonable compromises where possible.
- Remain open to practical solutions.

### Specific Actions Agreed

| Action | Who will complete it | By when |
|--------|----------------------|---------|
|        |                      |         |
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|        |                      |         |
|        |                      |         |

Details of any additional support or assistance provided:

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The agreement may be amended if circumstances change.

This agreement is voluntary, does not determine who is right or wrong, does not constitute enforcement action and does not alter tenancy conditions.

## Signatures

### **Resident:**

Name: \_\_\_\_\_

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

### **Resident:**

Name: \_\_\_\_\_

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

### **LiveWest Representative:**

Name: \_\_\_\_\_

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

## Review of Agreement

| Review Date | Outcome | Officer |
|-------------|---------|---------|
|             |         |         |
|             |         |         |
|             |         |         |