

Use and storage of gas cannisters and cylinders

This fact sheet gives important safety advice for tenants on how to use, store, and handle butane and propane gas cylinders or canisters safely in or around your LiveWest home.

Are gas cylinders allowed?

Using and storing gas cylinders or cannisters is not allowed in some homes because of fire risks, insurance rules, or the type of building (like high-rise flats). You must get permission from LiveWest before using them.

Key safety rules (if use is permitted):



Storage location

- Cylinders / cannisters should be stored outside in a well-ventilated, secure, upright position.
- Do not store cylinders / cannisters indoors unless strictly allowed in accordance with manufacturer guidelines and LiveWest.
- Keep away from heat sources, naked flames, and electrical equipment.

Cylinder Quantity

- Only keep the minimum amount required for use and agreed with LiveWest.

Handling

- Always check for leaks before use and ensure it is in good condition.
- Use must be in accordance with the manufacturers guidelines.
- Never attempt to refill disposable cannisters.

What's not allowed?

No gas cylinders / cannisters inside:

- High-rise buildings
- Shared hallways or communal areas
- Loft spaces, basements, or under stair cupboards



Do not:

- Modify or tamper with gas appliances.
- Use gas cylinders / cannisters for heating unless specifically designed for indoor use and approved by LiveWest.
- Leave cylinders / cannisters unattended in shared areas.

Fire safety

- Inform LiveWest if you use any form of gas cylinders or cannisters.
- Test your smoke and carbon monoxide alarms regularly and report any faults to LiveWest immediately.
- In case of gas smell: Turn off gas, ventilate area, call emergency services and LiveWest.
- Make sure emergency access is never blocked by stored cylinders.

Do

- Store upright outdoors
- Use correct equipment
- Report any concerns

Don't

- Store indoors (unless allowed)
- Put others at risk
- Ignore fire safety advice

Report gas leaks immediately:
National Gas Emergency Service: **0800 111 999**
LiveWest: **0300 123 8080**

Failure to comply with these guidelines could result in action being taken against your tenancy.