

The LiveWest roadmap to net zero

2019

Our Environment Group was created

We introduced Estate Service Champions (ESCs). ESCs act as our environmental compass, ensuring our teams, contractors and services are in line with our environmental commitments and are practices.

2021

Launched low/zero emissions vehicle lease scheme for colleagues



Retrofitted our first home

Engaged with our customers on our environmental strategy

We were awarded a SHIFT silver accreditation



Our Sustainability Reporting Standard and Sustainability Financing Framework were published



Heat and building strategy published (UK government)

Our environmental training programme for colleagues launched

Engaged with customers on use of heat pumps

Launch of Wave one, Social Housing Decarbonisation Fund (SHDF) programme from the Department for Business, Energy and Industrial Strategy (BEIS)

Programme of community engagement opportunities, including 'tree guardian' initiative and environmental improvements to our community spaces

2022

Secured £2.7m of funding (£2m SHDF, £0.7m Towns Fund)

Our directly procured new rented homes will achieve net zero carbon ready

Updated building regulations for energy, ventilation and overheating (UK government)

Launch of Wave two SHDF programme from the BEIS in autumn

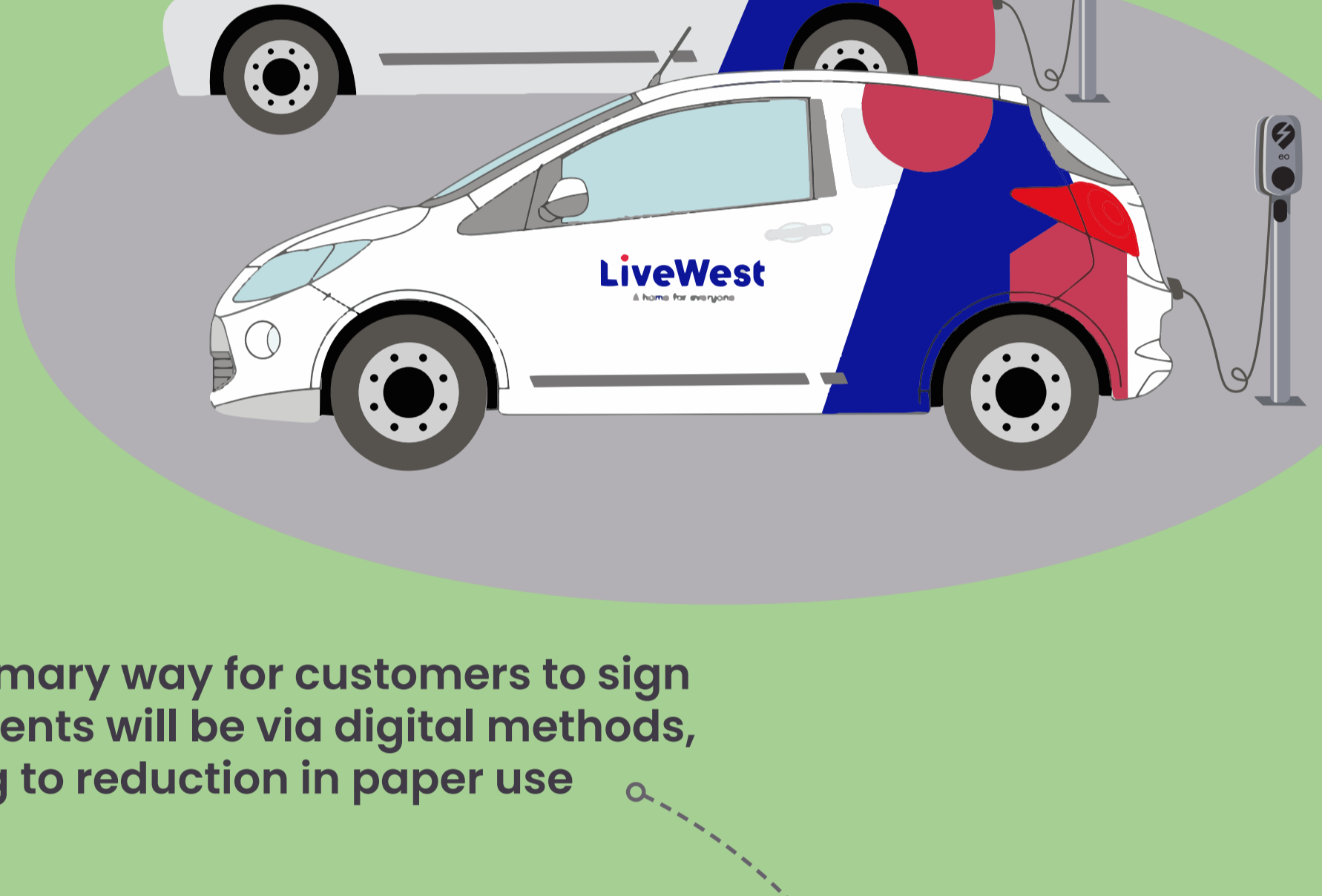


2023

Pilot of electric vehicles within our frontline teams

Our primary way for customers to sign documents will be via digital methods, leading to reduction in paper use

We were awarded a SHIFT gold accreditation



2024

Completion of 2,000 retrofits

Complete carbon benchmark assessment of existing homes



2025

No gas boilers to be installed in new homes (UK government)

Future Homes Standard requiring new homes to be net zero ready (UK government)

Customer portal with enhanced digital functionality to create efficiencies in processes and mileage

Our offices will be Net zero



2026

5,000 homes retrofitted

2028

All of our existing homes will achieve EPC 'C' or above*

2030

The UK government target of all affordable homes

2035

Our fleet vehicles will be low carbon

2050 Achieve net zero carbon

