

LiveWest Homes Ltd Investor Presentation February 2021
Appendix 1 - Sustainability Reporting Standard References

| | Theme # | Criteria # | Type of Criteria | Criteria | Measurement Unit | Slide Reference |
|-----------------------------|---------|------------|------------------|---|---|-----------------|
| Affordability and Security | T1 | C1 | Core | For properties that are subject to the rent regulation regime, report against one or more Affordability Metric: 1) Rent compared to Median private rental sector (PRS) rent across the Local Authority 2) Rent compared to Local Housing Allowance (LHA) | % of PRS rent % of LHA rent | 23 |
| | T1 | C2 | Core | Share, and number, of existing homes (homes completed before the last financial year) allocated to: General needs (social rent), Intermediate rent, Affordable rent, Supported Housing, Housing for older people, Low-cost home ownership, Care homes, Private Rented Sector | % properties, number of properties | 9 |
| | T1 | C3 | Core | Share, and number, of new homes (homes that were completed in the last financial year), allocated to: General needs (social rent), Intermediate rent, Affordable rent, Supported Housing, Housing for older people, Low-cost home ownership, Care homes, Private Rented Sector | % properties, number of properties | 9 |
| | T1 | C5 | Enhanced | What % of rental homes have a 3 year fixed tenancy agreement (or longer) | % of homes | 20 |
| Building Safety and Quality | T2 | C6 | Core | What % of homes with a gas appliance have an in-date, accredited gas safety check? | % of homes | 18 |
| | T2 | C7 | Core | What % of buildings have an in-date and compliant Fire Risk Assessment? | % of buildings | 18 |
| | T2 | C8 | Core | What % of homes meet the Decent Homes Standard? | % of homes | 18 |
| Resident Voice | T3 | C9 | Core | What arrangements are in place to enable the residents to hold management to account for provision of services? | Qualitative response | 14 |
| | T3 | C10 | Core | How does the housing provider measure Resident Satisfaction and how has Resident Satisfaction changed over the last three years? | Qualitative response | 17 |
| Resident Support | T4 | C12 | Core | What support services does the housing provider offer to its residents. How successful are these services in improving outcomes? | Qualitative response | 20 |
| Climate Change | T6 | C14 | Core | Distribution of EPC ratings of existing homes (those completed before the last financial year) | % of Homes rated A, B, C, D, E or worse | 19 |
| | T6 | C15 | Core | Distribution of EPC ratings of new homes (those completed in the last financial year). | % of Homes rated A, B, C, D, E or worse | 19 |
| | T6 | C17 | Enhanced | What energy efficiency actions has the housing provider undertaken in the last 12 months? | Qualitative response | 19 |
| Structure and Governance | T9 | C25 | Core | Is the housing provider registered with a regulator of social housing? | Yes/No | 13 |
| | T9 | C26 | Core | What is the most recent viability and governance regulatory grading? | G1/V1 etc. | 14 |
| | T9 | C27 | Core | Which Code of Governance does the housing provider follow, if any? | Name of code | 14 |
| | T9 | C28 | Core | Is the housing provider Not-For-Profit? If not, who is the largest shareholder, what is their % of economic ownership and what % of voting rights do they control? | Name, %, % | 13, 14 |
| Board and Trustees | T10 | C31 | Core | What are the demographics of the board? And how does this compare to the demographics of the housing providers residents, and the area that they operate in? Add commentary if useful | Qualitative response | 14 |
| | T10 | C32 | Core | What % of the board AND management team have turned over in the last two years? Add commentary if useful | % | 14 |
| | T10 | C33 | Core | Is there a maximum tenure for a board member? If so, what is it? | Yes/No, Length of tenure | 14 |
| | T10 | C34 | Core | What % of the board are non-executive directors? | % | 14 |
| | T10 | C40 | Core | Are the roles of the chair of the board and CEO held by two different people? | Yes/No | 14 |
| Staff Wellbeing | T11 | C43 | Core | What is the gender pay gap? | % gap | 20 |
| | T11 | C44 | Enhanced | What is the CEO-worker pay ratio? | Number | 14 |